



# Dr. Joanne E. Wescott.

Delmarva Community Consultant Services LLC is a dedicated organization specializing in providing comprehensive support and consultancy services to local communities. With expertise in disaster management and community development, our team is committed to minimizing the negative impact of pandemics, natural disasters, and other crises on the local community.

# **COMPANY SNAPSHOT**

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# CERTIFICATION

MBE - Minority Business Enterprise

WBE - Woman Business Enterprise

SDB - Small Disadvantaged Business

SBF - Small Business Focus Program Vendor

State of Delaware

# **NAICSCODES**

541611 - Administrative Management and

General Management Consulting

561320 - Temporary Health Services

611710 - Educational Support Services

621999 - Ambulatory Healthcare Services

541618 - Telehealth

# WHAT MAKES US UNIQUE

We drive healthcare improvements through stakeholder engagement, strategy development, and excellent customer service

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# **Principal**

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# **CAPABILITY STATEMENT**

#### **MISSION STATEMENT**

Delmarva Community Consulting Services, LLC will partner with you to implement sustainable solutions as your business responds to market changes to achieve higher quality care at lower costs

#### **CORE COMPETENCE**

- **1. Information Dissemination : -** Efficient communication channels to provide accurate and timely information regarding safety guidelines, government assistance programs, and the latest developments.
- Proactive outreach to ensure community members are well-informed and equipped to navigate challenging circumstances.
- **2. Counseling and Mental Health Support : -** Professional counseling services to help individuals and families cope with the emotional toll of crises. Creation of safe spaces for individuals to express concerns and receive psychological support, fostering resilience and emotional well-being.
- **3. Relief Efforts Coordination : -** Collaboration with local businesses, aid organizations, and government initiatives to streamline the distribution and allocation of essential goods, including food, hygiene products, and medical supplies.
- Identifying and connecting community members with available aid resources, ensuring equitable distribution of support.
- **4. Financial Guidance and Support : -** Expert assistance in navigating financial challenges stemming from pandemics, natural disasters, or crises. Support for insurance claim processes, accessing government grants, and providing advice on budgeting and financial planning to aid in recovery and rebuilding.

#### **PAST PERFORMANCE**

#### 1. Disaster Recovery Assistance:

- Successfully provided disaster recovery assistance to local community affected by a major hurricane, including coordinating relie efforts, distributing essential supplies, and facilitating financial support to impacted individuals and businesses.
- Received positive feedback and appreciation from community members for our prompt response, efficient allocation of resources, and effective communication throughout the recovery process.

#### 2. Pandemic Response and Support:

- Played a vital role in supporting the local community during the COVID-19 pandemic by disseminating crucial information about preventive measures, testing sites, and government assistance programs.
- Developed and implemented innovative virtual mental health support programs, helping individuals cope with the psychological impacts of the pandemic.

#### 3. Community Development Initiatives:

- Successfully executed community development projects that focused on enhancing community resilience and preparedness for future disasters.
- Coordinated workshops, training sessions, and community engagement activities, empowering community members with necessary skills and knowledge to navigate emergencies effectively.

# 4. Financial Guidance and Grant Assistance:

- Assisted numerous individuals and businesses in accessing financial resources, including insurance claims, government grants, and other financial aid programs during crisis situations.
- Helped affected community members navigate complex bureaucratic procedures, maximizing the financial support they received to facilitate recovery and rebuilding efforts.

# 5. Partnerships and Collaborations:

- Cultivated strong relationships with local businesses, nonprofit organizations, and government entities to create a collaborative network for effective crisis response and community support.
- Actively engaged and collaborated with a range of stakeholders, ensuring a comprehensive and coordinated approach in addressing the needs of the local community in times of crisis.

These past performance highlights demonstrate our expertise in disaster recovery assistance, pandemic response, community development, financial guidance, and collaboration. Our successful track record reflects our commitment to supporting the local community and our ability to navigate complex challenges to achieve positive outcomes.

# **KEY DIFFERENTIATORS:**

- Comprehensive Approach: We understand that addressing the impacts of crises extends to multiple areas. Our services cover information dissemination, mental health support, relief efforts coordination, and financial guidance, providing holistic support to affected communities.
- Effective Communication: We establish efficient and reliable communication channels to ensure accurate and up-to-date information reaches community members promptly, empowering them to make informed decisions.
- Collaborative Partnerships: We foster strong collaborations with local businesses, aid organizations, and government agencies, enabling a proactive and coordinated approach to support the community in times of need.
- Community-Centered Solutions: Our team strongly believes in community participation and engagement. By actively involving community members in decision-making processes, we create solutions that are tailor-made to the requirements and aspirations of the local community.

# **CONCLUSION:**

Delmarva Community Consultant Services LLC is committed to alleviating the negative impact of crises on local communities.

Through our comprehensive approach, effective communication channels, collaborative partnerships, and community
- centered solutions, we strive to empower community members, promote resilience, and aid in the recovery and revitalization process. We are here to support and guide communities during challenging times, fostering strength and unity for a better future.

